

Certificate in Work Skills (Retail and Cosmetic Services)

Youth Guarantee

Gain skills and knowledge to work in a retail cosmetic industry



Youth Guarantee programmes are free, one year full-time courses designed for school leavers. Start in February

Programme content

Cosmetic services and artistry learn basic skin care, product knowledge and perform facials. Create make-up for day, night and special occasion. Learn the skills to perform manicures, polishes and nail art

Workplace environment gain an understanding of the day to day requirements of working in the retail environment – includes working with your colleagues, engaging with customers, communicating information, using safe work practices and maintaining personal presentation

Sales of goods learn the processes involved in selling product – from goods arriving in the shop, to displaying them for sale and dealing with the financial transactions involved

Customer services learn to provide quality customer service through building positive relationships and meeting the personal needs of a varying range of customers – including dealing with complaints

Health and safety be trained by an industry professional and receive an industry recognised certificate in first aid procedures

Life education enjoy class trips to a variety of places for fun and for learning. Also includes visits from professional speakers to learn about trends and current practices

Qualification

Graduates of the Certificate in Work Skills (Retail and Cosmetic Services) will also gain the National Certificate in Retail (Level 2)

Further study options

Enrol in the Certificate in Hairdressing (Salon Support) (Level 3) or the Certificate in Beauty and Hairdressing (Level 3) or a range of other courses offered at Whitireia New Zealand

Job opportunities

Graduates of the Certificate in Work Skills (Retail and Cosmetic Services) will be confident and work ready for front line employment in pharmacies, supermarkets or retail outlets

Entry criteria

- Must be a school leaver between 16 and 17 years of age as at 13 February 2012
- Can be turning 18 years of age on or after 14 February 2012 and still be eligible
- Must enrol in full-time study in 2012
- Must be a New Zealand citizen or permanent resident